



The WA Health Reform Program 2015-2020

Better Health, Better Care, Better Value

Why Health Reform?

- Our vision in WA Health is to deliver a safe, high-quality, sustainable health system.
- Our strategic priorities, detailed in *WA Health's Strategic Intent 2015-2020*, include prevention and community care services, more effective and efficient hospital services, chronic disease services, and Aboriginal health services.
- To realise our vision we must create the conditions for each person working in the system to perform at their best by harnessing new levels of ownership, productivity and innovation.
- With the right enablers in place, our staff will be better able to make decisions, improve processes and redesign care to deliver better health, better care and better value to the Western Australian community.

What will the Program involve?

- The WA Health Reform Program 2015-2020 is an integrated program of work aligned to the critical enablers identified in WA Health's Strategic Intent. This work is focused on the building blocks that underpin the essential services we deliver to the community.



Supporting our workforce – through development and implementation of a WA Health strategic workforce plan; and research, planning and projects to ensure an optimal workforce mix.



Greater accountability – through new legislation (the *Health Services Act 2016*) that replaced the *Hospitals and Health Services Act 1927* on 1 July 2016, establishing Health Services and Health Support Services as separate, board-governed or chief executive-governed statutory authorities, and the Department of Health as the System Manager. This is being supported by a Functional Review and Readiness Assessment to transition the public health system to new governance arrangements; a holistic performance management system that aligns with the revised governance and accountability structures; and improving clinical outcomes through continued implementation of Activity Based Management (ABM).



Improved financial management – through how we budget and allocate resources, how we procure goods and services, and how we raise revenue and record financial transactions.



Stronger partnerships – across our system with other government agencies, non-government organisations, consumers, community groups, private providers and others; and continued protection of public health and safety through a mix of legislation, community education and targeted programs.



On-going commissioning of infrastructure – through delivery of key metropolitan projects and transformation of health services in regional Western Australia, with sound governance for transition activities.

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More effective delivery of Information and Communications Technology (ICT) and Support Services – through implementation of the *WA Health ICT Strategy 2015-2018*, the establishment of Health Support Services (HSS) as a statutory authority accountable for the delivery of support services, and the introduction of Service Level Agreements between HSS and its clients.
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Supporting research and innovation – by embedding a vibrant, relevant and effective research culture into the core activities of WA Health, and stimulating innovation.

How will the Program be implemented?

- Our senior leaders at the Department of Health, Health Services and Health Support Services are working together to deliver the Reform Program through a collective leadership approach and application of project management rigour.
- The Program is overseen at a strategic level by the WA Health Transition and Reconfiguration Steering Committee, chaired by the Director General of the Department of Health and including membership from the departments of Premier and Cabinet, and Treasury.

What are the benefits to patients, our workforce and the community?

- Health Services will be more responsive to the needs of local communities, informed by evidence of best practice care and consumer and carer experience.
- A greater focus on all aspects of performance will provide the public with more relevant information to hold WA Health to account for the services it delivers. This means better information for front line staff on their clinical performance, including costs to deliver their services, the impact of their decisions on patient outcomes, and comparisons across sites.
- WA Health will have greater capacity to transparently plan resource allocations to focus on patient care and improved health outcomes for the Western Australian community. WA Health will also be better able to drive value for money through more effective and efficient procurement of goods and services.
- More effective and timely delivery of technology, supply, workforce and finance services across WA Health will support improvements to patient care. Better access to treatments and technologies will be supported by research and innovation.

Where can I get more information?

- Program Overview:
 - *Better Health, Better Care, Better Value: The Health Reform Program 2015-2020*
- Fact Sheets:
 - *Changes to the governance of WA Health*
 - *The Health Services Act 2016: A Snapshot*
 - *The Role of Department of Health*
 - *The Role of Health Services and Boards*
 - *The Role of Health Support Services*
 - *Functional Review and Readiness Assessment*
 - *East Metropolitan Health Service*
- Email health.reform@health.wa.gov.au.